



Heart  Havens

Looking Forward

2021

Heart Havens Mission:

Empowering adults with a developmental disability to live and thrive in their community.



From the CEO - Looking Forward >

Heart Havens entered 2022 with **Looking Forward** as our theme. To protect the health of our residents and employees, by the end of the first quarter of the year, we offered the COVID vaccine to all staff and residents and some volunteers. Also, the government regulations that guide our work underwent radical transformation leading to policy and process changes and frequent external audits. I proudly share that the Heart Havens' team received outstanding reports from the audits.

Heart Havens internally enhanced our quality assurance and improvement program. We implemented Spring and Fall Workdays where volunteers painted, made minor repairs, cleared yard overgrowth and had the opportunity to meet the home staff and residents. When workforce challenges threatened our provision of services, Heart Havens collaborated with the manager of a legacy gift to increase Direct Service Professional wages. Other noteworthy efforts of 2021:

- Preparation and foundation work for potential acquisition of other companies
- Updated flooring and new roofs on some of the homes
- Received a grant for two new accessible vans

Heart Havens is **Looking Forward** as a stronger organization with new energy, a firm foundation, and plans for growth and exploration. We are stronger and have exciting plans for growth and new service options. Whether volunteer, donor, or friend, we thank you for your renewed support and commitment to our mission!



Year in Review >>

Darlene at Lynchburg receives the Covid-19 vaccination



January 2021

Keith at Elmwood painting a Valentine's Day themed canvas



February 2021

Jean at Bonnie creating her own custom tie dye t-shirt



April 2021

Barry at Mary Beth Graff attending a pottery painting class



May 2021

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**Lyvette at Garber Morris
preparing for a July 4th
celebration**



**Thomas & Charles from
Mary Beth Graff riding
the Jamestown Ferry**



**Collin from Tate
enjoying rides at the
State Fair of Virginia**



**Paige by the Christmas
tree at Macleigh**



July 2021

August 2021

September 2021

December 2021

Volunteers >

Volunteers are a key part of empowerment and community integration at Heart Havens. In 2021 and during the year we had approximately 250 volunteers who enriched the lives of the people we support by sharing fellowship and fun experiences and by helping us maintain our homes.

Heart Havens had a spring and fall work day for each home for upkeep like painting, yard work, and power washing. Volunteers also hosted gift card drives, and collected paper goods for their local homes. They invited residents to cookouts and came by for game nights. Heart Havens is so thankful for our volunteers!



Volunteers at the Lynchburg home preparing a raised garden bed



Volunteers at the Tate home work day in Ashland



A volunteer painting the kitchen at the Lynchburg home



Volunteers staining the back deck at the Bonnie house in Stuarts Draft



Volunteer spreading gravel at the Garber Morris home in Varina



Board Member Jennifer Perrow and Thomas at the Mary Beth Graff house in Varina

Finances >

Though Heart Havens is primarily funded by Medicaid, we depend on donations to ensure that the people we support are engaged as full and active members of their communities. This includes groceries for healthy, homemade meals, internet and phone plans, household supplies, vehicle expenses so our residents can participate in their community, recreation activities, home maintenance and repair, and incidental medical costs not covered by other insurance. Expenses increased greater than revenue in 2021 as Heart Havens invested over \$100,000 in Direct Support Professional wages prior to Virginia Medicaid increasing reimbursement rates.

As good stewards of your generous gifts, each year Heart Havens provides for an independent audit with Pilc & Moseley, LLC, Certified Public Accountants. Copies of our 2021 Audit and Form 990 are available on our website (www.hearthavens.org).

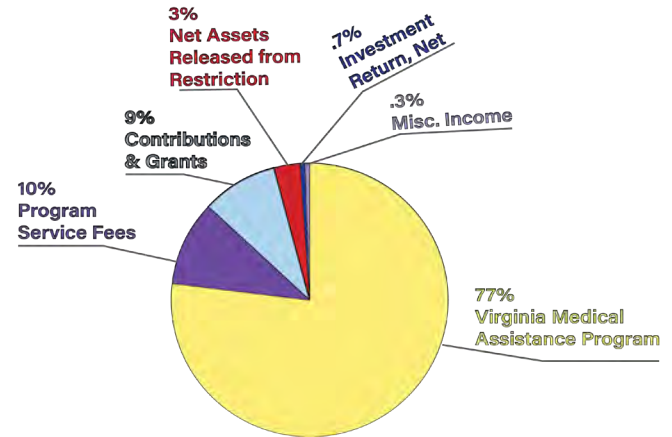
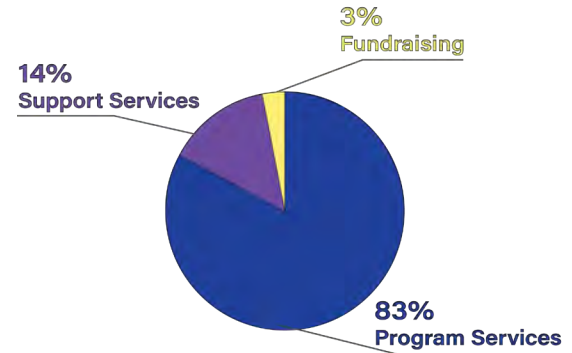


Lyvette & Waynetta posing with a splatter painting they created for the Garber Morris home

2021 EXPENSES	TOTAL	%
Program Services	\$2,515,253	83%
Support Services: Management & General	\$435,418	14%
Fundraising	\$98,275	3%
	\$3,048,946	

2021 REVENUE	TOTAL	%
Virginia Medical Assistance Program	\$2,267,954	77%
Program Service Fees	\$293,838	10%
Contributions and Grant	\$265,037	9%
Miscellaneous Income	\$8,248	0.3%
Net Assets Released from Restrictions	\$91,217	3%
Investment Return, net	\$22,685	0.7%

\$2,948,979



Our Generous Supporters >

In 2021, Heart Havens received numerous generous grants and contributions. It is this generosity that empowers adults with a developmental disability to live and thrive in their community. Thank you.

GRANT & FAMILY FOUNDATION GIFTS

Anonymous Charitable Trust
Amazon Smile Foundation
Good Coin Foundation
James & Virginia Taylor Fund
Janice N. Tate Rev Trust
United Way Metro Chicago
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Paige, Lisa and Melissa enjoying songs during a visit from Community UMW at Macleigh



Philip in Lynchburg having fun at an arcade

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A member who passed on, St. Paul's United Methodist Women
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Lena Fretwell, Friend Patricia Bell
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Margaret Judkins, My Mother Edward Judkins
Robert L Lear, Father-n-Love Keith & Sheryl Hope
Jim McClung, Deborah Miller
K. Dane Mills, Patricia Mills
C. Crockett Morris, Jr., Reverend Connie Gibbs Morris
My brother, John, Joan Neal
Our son, Brandon, Melvin & Kathleen Bailey
James R. Owens, Sr, Agnes Owens
Rev. Douglas Pillow, Court Street United Methodist Church

IN MEMORY CONTINUED

Rev. & Mrs. Douglas Pillow, Dolly Porter

Brenda Stewart, Sister Linda Porter

Cecile Saunders, Friend Dorothy Higbee



Keith from the Tate Ashland home at the park



Jean & Elizabeth doing crafts at the Bonnie home in Stuarts Draft



Charles, Thomas & Barry at Rocketts Landing in Richmond

Thanks to You! >>

Thank you to each and every donor, volunteer and friend of Heart Havens! While each resident receives Medicaid funding through the Developmental Disability (DD) waiver, this funding only pays for staff support and the most basic operations of the home, not for an engaged and fulfilling life.

Donor support is vital for residents' clothes; food for groceries and dining out; participation in community activities; and medical needs like hearing aids, glasses and dental care. Donations are also needed for home maintenance and repairs; oversight salaries to maintain licensure compliance; and transportation costs like vehicle maintenance and gas.

Your support enables us fulfill our mission to empower Heart Havens residents with a developmental disability throughout the year.



Jasmine at the Garber Morris home in Varina helping to prepare food for her housemates with Program Manager, Renarta.

Heart Havens Vision:

People with disabilities are successfully woven into the fabric of everyday life.





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